

VICTORIA ROWLAND

ESOL Teacher, Teacher Trainer and Consultant

INFO

-  On Request
-  victoriarowland@gmail.com
-  www.englishwithvikki.com
-  Paisley, Scotland

UK and Australian Citizen

SKILLS

- Excellent interpersonal skills
- Highly experienced trainer
- Building strong working relationships with all stakeholders
- Time management and organisation
- Forward planning and workflow management
- Strong communication skills
- Confident with all IT and skilled user of AI, Wix and Canva
- Confident with socials

EDUCATION

BA (Hons) Creative Writing

Norwich University of the Arts (formerly NSAD) 2005 - 2008

Cambridge CELTA

Norwich Institute for Language Education 2012

Cambridge DELTA

Norwich Institute for Language Education & Bell Education
Completed between 2015 and 2018

SQA (PDA) TELTA

Dundee and Angus College
2021

PROFILE

My job has taken me all over the world into a diverse range of roles and now, I use this experience in my work as a teacher, trainer and consultant in the communities of Glasgow. I work diligently and empathetically and am a highly adaptable, positive, fun but reliable education professional. I believe that creating and nourishing strong relationships in community education, among peers and learners alike, nourishes and future-proofs our communities in turn.

WORK EXPERIENCE

Owner, Teacher and Trainer

English with Vikki 2014 - Present

- Created, grown and maintained my own teaching business as a self-employed English language tutor; supporting professionals, university students, IELTS, ISE, GESE and Cambridge OET candidates and learners of conversational English.
- My engaging, professional, friendly and supportive teaching manner and interpersonal skills are all utilised for winning and retaining business. Two of my largest pieces of work have included working exclusively for high-profile individuals in Saudi Arabia on a retainer-type basis and delivering teacher training in India for Cambridge English/IELTS, presenting to up to 200 delegates per session.
- Wide-ranging skills outside of teaching mean I am able to maintain all financial accounts, social media, website, promotional materials and create/deliver my own advertising strategies completely independently.

Development Worker & Business Strategist

ESOL Scotland 2022 - 2026

- Using my extensive teaching and teacher-training experience to recruit, induct, train and support volunteers who deliver ESOL in the community.
- Delivering the QS ITESOL course and our own 'Introduction to ESOL Tutoring' short course, writing and hosting regular training sessions for our volunteer tutors and members local and national ESOL networks, and presenting at NATECLA Birmingham.
- Discussing learner and teacher feedback and working to improve services, ensuring that all provision complies with professional standards, funding outcomes and standards of accrediting bodies.
- Developing the organisation's marketing strategy, including but not limited to creation of sellable training, the ESOL Foundations book series, social media management, website design and upkeep and creation of promotional materials.
- Contributing and developing ideas for the expansion of the organisation and managing their implementation, including creating new branding concepts, designing new curricula with our team, and building an entire phonics-based Curriculum myself.

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ATTRIBUTES & BEHAVIOURS

- Patient and calm
- Open and communicative
- Empathetic
- Positive
- Motivated
- Solutions-focused
- Creative, visual thinker
- Accountable
- Wise

MOST RECENT CPD

- SCQF Level 6 in Mental Health First Aid; trained in CPR
- Children's Rights and the UNCRC
- Smarter Volunteer Manager from Volunteer Glasgow
- GCVS Basics of Safeguarding
- Neurodiversity in the Workplace
- CPR and First Aid

ACCOLADES

- Highest-rated Social Programme in the St Giles Group 2018
- Taught a Guinness World Record-Breaking lesson

LANGUAGES

- English
- Italian
- French

REFERENCES

☐ Contact Info on request

WORK EXPERIENCE CONTINUED

Teacher and Social Programme Coordinator

St Giles International

2017 - 2019

Worked primarily as a teacher but also:

- Attended multiple conferences such as IATEFL, English UK, and British Council-led events, engaging in enriching conversations with fellow professionals.
- Created and led teacher training sessions for colleagues including topics such as 'Demand High', High-Order Thinking, Content Negotiation and Using Drama in the EFL classroom, researching the topics carefully and presenting in a way that reflected colleagues' development needs.
- Delivered a world-record breaking lesson in partnership with London Nest, where we were awarded the Guinness World Record for the highest number of nationalities in an English language lesson (57!)
- Experienced inspections from the British Council, ISI, EAQUALS & English UK, working hard alongside my team of colleagues to achieve strong results.
- Progressed my project-management, marketing and event-planning skills in Social Programme role, working closely with my teammate to achieve top ranking among the St Giles Group for student recommendations.

Teacher and Marketing Assistant

2013 - 2016

Norwich Study Centre, Flying Classrooms

- My behaviours at work and performance as a teacher meant that I was invited to represent Flying Classrooms at education fairs in Japan, and was given an additional role as a Marketing Assistant as a result of my successes there. This involved creating and building links with international client bases and education agencies.
- Emerged from the early stages of my career with support of my Director of Studies, who encouraged me to read blogs and experiment with various techniques.

Previous Teaching Roles

2010 - 2013

Various in:

- Greece - Karanassou Xenos Glosses, Aliartos
- Italy - Modern English, Lecce
- English Excel, Hong Kong

All these roles were spent growing my initial teaching skills and subject knowledge.

Volunteering and other interests

- I was on the Board of Trustees for the Woodlands Community Development Trust 2025-2026.
- I have a passion for forestry and conservation particularly in the West of Scotland, and have done multiple planting weeks for *Trees for Life*.
- I am a keen hill walker and wild camper, and have completed the West Highland Way and the Affric-Kintail Way.
- I am currently training as a Personal Trainer to 'add another string to my bow'.
- I have been cooking since the age of 7 and have worked as a cook and private caterer - sometimes cooking for up to 500 people.